

BRIA - Desktop App Setup

NOTE: A headset is required for the app to work properly on your computer.

Step 1: Download BRIA Enterprise.

For Windows computer users:

<https://www.counterpath.com/EnterpriseForWindows>

For Apple computer users:

<https://www.counterpath.com/EnterpriseForMac>

Step 2: Give permission for application to Install in your computer.

Step 3: Select English language.

Step 4: Click on **Next**, Check box “**Accept terms and conditions**” and click **Next**.

Step 5: Click in **Install**.

Step 6: Login with your **Email** and **Computer Session Password**.

Login Screen

Welcome to Bria Enterprise!
Please sign in using your Bria Enterprise credentials.

Username

Password

Remember sign in information

Sign in automatically

Sign in as invisible

Sign In

Cancel

Home Screen

Bria Enterprise - Diana Cald... — ×

Softphone View Contacts Help

Presence Status
Available

Outgoing Account
Diana Calderon

Enter name or number

1 2 3
ABC DEF

4 5 6
GHI JKL MNO

7 8 9
PQRS TUV WXYZ

* 0 #

Bria

BRIA - Desktop User Guide Desktop Interface

1. Screen Share
2. Conference Call
3. Enterprise Instant Chat
4. Speaker/Headset Mode and Volume
5. Voicemail
6. Dial pad
7. Contacts
8. Favorites
9. Call History
10. Directory

Making a Call

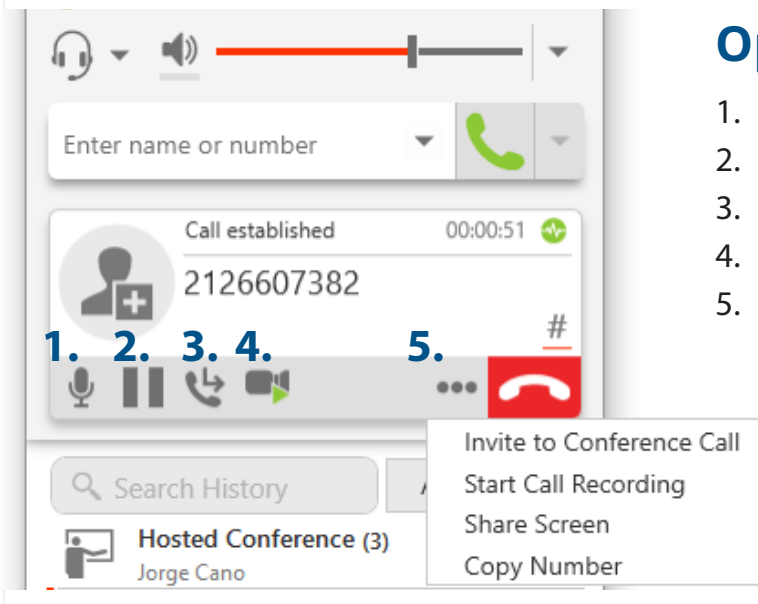
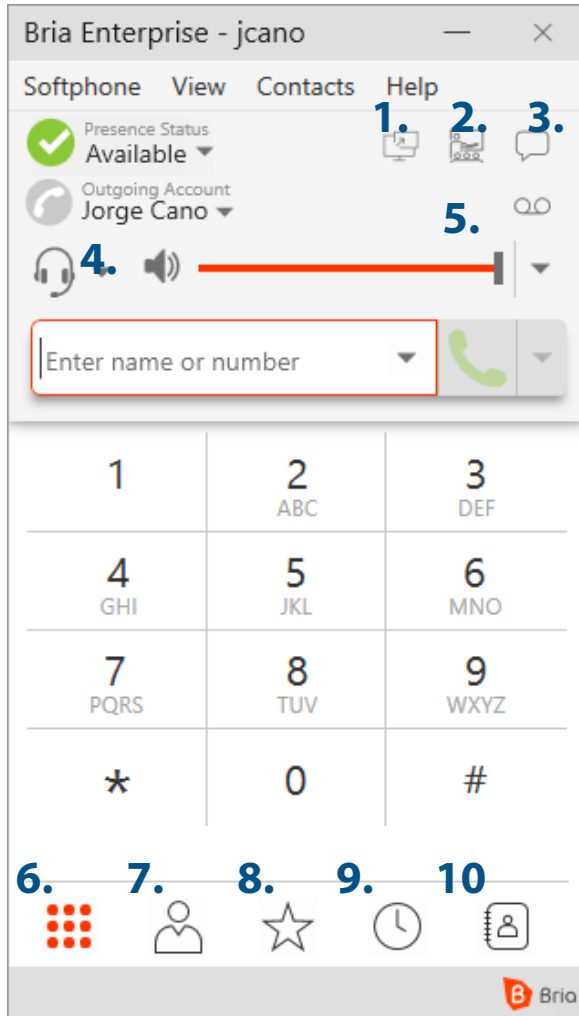
Step 1: Enter the name or dial the number you want to call.

Step 2: Click on **Call Button**.


Step 3: To end the call click on the red button.

Options During a Call

1. Mute Microphone.
2. Place Call on hold.
3. Transfer Call.
4. Turn into Video Call.
5. Other Options:
 1. Invite to Conference Call.
 2. Start Call Recording.
 3. Share Screen.
 4. Copy Number.

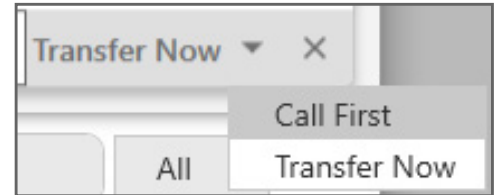


During a Call: A, Transfer Call

Step 1: Click on  transfer and your call will be placed on hold.

Step 2: Dial the phone number or extension you wish to transfer.

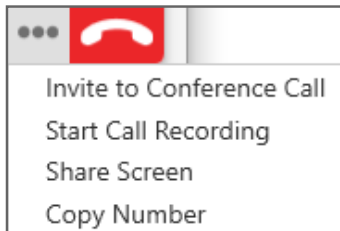
Step 3: Select the type of transfer: **Call Person First** or **Transfer Now**.



B, Invite to a Conference Call

Step 1: During your call click on  **Other Options**.

Step 2: Click on **Invite to Conference Call**.



Step 3: Type phone number or extension.

Step 4: Click on **Add** to conference.

